



“Creating and delivering compassionate solutions that empower, enrich, and elevate all ages.”

HEALTH HOME: SCOPE OF SERVICES

Family Matters of Greater Washington (FMGW) Health Home Program is a person-centered, comprehensive approach to addressing enrollees’ goals for recovery and improvement of behavioral health, physical health, acute care, and social needs. FMGW Health Home will attend to enrollees holistic health needs, whether or not the Health Home directly delivers all of the health care services needed by an individual. Therefore, FMGW Health Home will be accountable for assuring that enrollees’ health care and social support needs are identified and enrollees are linked to the appropriate providers and services systems. Services are offered by licensed professionals and paraprofessionals.

Program Goals

FMGW Health Home program’s goal is to promote access to and coordination of care. FMGW aspires to enhance coordination and integration of primary and behavioral health care to better meet the needs of individuals with co-occurring chronic and serious mental health conditions. In addition, we aim to disseminate quality care that leads to resolution and/or stabilization of core issues, preventing the utilization of emergency care and hospitalizations.

Health Home Services Offered through our District of Columbia Outpatient Mental Health Clinic

- ❖ Comprehensive Health Assessments
- ❖ Comprehensive Care Planning
- ❖ Medication Somatic Services
- ❖ Comprehensive care management
- ❖ Care coordination
- ❖ Health promotion;
- ❖ Comprehensive transitional care from inpatient to other settings, including follow up;
- ❖ Individual and family support, which includes authorized representatives;
- ❖ Therapeutic Services
- ❖ Referrals to other Community and Support Services

Population Served

FMGW Health Home Program serves individuals who are 18 years of age or older and enrolled in the District’s Medicaid program. Individuals eligible shall have a serious mental illness and chronic medical condition.

Service Delivery

Services will be provided on-site and off-site based on the individual needs of the client. Based on an assessment of the individual’s health care condition, risk factors, diagnoses and level of service utilization shall determine how often health home services shall be provided. Consumers whose level of care is High Acuity shall receive two (2) Comprehensive Care Management Services and two (2) other Health Home encounters with one (1) that shall be a face to face. Consumers whose level of care is Low Acuity shall receive one (1) Comprehensive Care Management Service and one (1) other Health Home encounter which may be face to face or via telephone follow up care call. Persons receiving medication somatic services shall be monitored on a monthly basis.



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Hours of Operation

The current hours of operation for the clinics are Monday-Friday, 9am to 5pm. Evening and weekend hours are offered by appointment only to accommodate the needs of our clients.

Referrals:

Referrals are accepted from but not limited to Department of Behavioral Health, Manage Care Organizations, Physicians, Hospitals and other Core Service Agencies.

Fees & Accepted Insurances:

DC Medicaid (Amerihealth, Trusted Health Plan, Medstar Family Choice, and HSCSN, United Behavioral Health)



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